Release Notes

Version 26.8.0 – 23 November 2026

Modules Affected

Academic Reports, Activities, Admin Enquiry, Asset Manager, Attendance, Calendars, Continuous Assessment, Dashboard, Enrolments, Enterprise Console, Enterprise Setup, Fees and Billing, Health, Interviews, Messaging, Plans, Portal, Portal Console, REST API, Sentral Pay, Staff Absences, Student Profiles, Visitors, Wellbeing

HIGHLIGHTS

Strengthen security with Multi-Factor Authentication for Parent Portal and the Parent App

Schools can now enable Multi-Factor Authentication (MFA) for Parent Portal and Sentral for Parents app users, providing an additional layer of security for parent accounts.

Key updates include:

- Flexible MFA settings, allowing schools to enforce MFA at an enterprise level, school level, or leave it as an optional setting for parents.
- A downloadable parent guide to help schools communicate and support MFA adoption within their community.

These changes give schools greater control over account security while allowing parents to benefit from enhanced protection when accessing Sentral services.

Parent Guide: Multi-Factor Authentication for Parent Portal and the Parent App

Easier and more intuitive Activity creation

We've refreshed the Activity creation experience to make setting up activities simpler and easier to navigate.

Key updates include:

- A streamlined Activity creation form with a more intuitive layout.
- Improved organisation of settings and configuration options.
- A clearer workflow that makes it easier to complete activity setup.

Collect demographic information through Parent Portal (Enrolment schools)

We've introduced a configurable Family Amendment Form that allows schools to make additional enrolment and demographic information available for parents to update through the Parent Portal.

Key updates include:

- Support for additional demographic fields, including government reporting data such as ACARA-related information, as well as passport and visa details.
- Flexible field configuration, allowing schools to choose which details parents can update.
- Customisable field labels and mandatory field settings.

These changes reduce manual data collection and help schools maintain accurate enrolment records. Parents can now update a wider range of enrolment and demographic information themselves directly through the Parent Portal.

DETAILS

Academic Reports

[improved] Attitudes to Learning support in Progression Points

Academic Reports | *Layout* | *Components*

You can now display Attitudes to Learning data correctly in Progression Points Enhanced when it is linked through schema assignments. Strand-based reporting and previous score handling now displays the most relevant data first and prevents previous scores from appearing when no source is selected. This helps improve report accuracy and presentation consistency.

[improved] Guided rollover options for Semester Reports (ACTEDU Only)

Academic Reports Setup | *Reporting Periods* | *Rollover Reporting Period*

You can now view reporting periods grouped into 'Master Reporting Periods' and 'Other Reporting Period Options' when rolling over Semester Reports, so you can more easily select an appropriate source reporting period and reduce rollover errors.

Activities

[new] Student allocation type management for selection periods

Activities Setup | *Selection Periods* | *Create Selection Period* | *Edit Selection Period*

You can now set a Student Allocation Type directly on a selection period, helping ensure activities use a consistent allocation method and reducing configuration errors.

- Student Allocation Type is now a required field when creating or editing a selection period
- Selection periods can be configured to use First Come, First Served (FCFS), Preference-based, Random or Mixed allocation methods
- Relevant settings are shown or hidden based on the selected allocation method

When an activity is linked to a selection period, its allocation type will automatically align with the selection period configuration where required. This helps maintain consistency across activities and streamlines setup.

- Activities inherit the allocation method from the linked selection period when a specific allocation type is selected
- Activities linked to a selection period using the Mixed option can continue to manage their own allocation method
- Allocation settings become read-only once a selection period has started to help preserve allocation integrity

Changes to a selection period's allocation method automatically update linked activities where applicable, reducing manual administration and improving consistency across the selection process.

[new] Manage travel schedules from activities

Activities | *Open an activity*

You can now manage student travel schedules directly from an activity, including bulk updating transport arrangements for the dates the activity runs. This helps staff save time, reduce manual administration, and minimise scheduling errors.

- Bulk update transport options for students attending an activity
- Revert students to their default travel schedules when required (for example, if an activity is cancelled)

[improved] Archived status in activity exports and reports

Activities | *Reports*

You can now view an ‘Archived’ column in activity exports and reports that include archived activities. The column displays ‘Yes’ for archived activities and ‘No’ for active activities, so you can easily identify activity status and improve reporting accuracy.

[improved] Include student middle names in activity exports

Activities | *Print* | *Export Students*

You can now include students' middle names when exporting activity participants, so you can provide more complete student information for travel, reporting and other external requirements.

[improved] Streamlined activity setup and configuration

Activities | *Create Activity* | *Edit Activity*

You can now create and edit activities using a redesigned layout that groups related settings into logical sections. Less frequently used options are now moved to an Additional Setup tab, so you can configure activities more quickly and with greater confidence.

- Related settings are grouped together for easier navigation
- Less frequently used options are available in the Additional Setup tab
- Functionality previously located under the Academic Reports tab is now available in Additional Setup
- A sticky action panel keeps Save, Next and Cancel buttons visible as you work

[Improved] Student name filtering in Activities

Activities | *Activity Overview* | *Manage Custom Fields* | *Manage Permission Responses* | *Manage Reporting*

You can now filter by partial or full first name or surname, or a combination of the two, to return all matching students, rather than selecting a single student from a list. This makes it easier to find and work with students who have the same or similar names.

[fixed] Capacity checks during activity selection

Parent Portal | *Student Portal* | *Activity Selection*

You will no longer be able to submit a selection for an activity that has reached its capacity, even when multiple users are selecting places at the same time, so you can rely on available places being allocated accurately. This Prevents overbooking when activities reach capacity.

[fixed] Activity roll contact details printing

Activities | *Print Roll*

Contact details now display correctly when printing an activity roll.

[fixed] Risk Assessment custom fields editing

Activities Setup | *Risk Assessment*

You can now open and edit custom fields within Risk Assessments without encountering a blank screen. This restores the ability to view and modify custom field configurations.

[fixed] Absence comments syncing to Attendance records

Activities | *Activity Roll*

Absence comments are now correctly synchronised when the roll is saved. This means absence comments entered in the Activity Roll now correctly appear in Attendance records.

[fixed] Approval process for future activities

Activities | *Open an Activity*

You will now be able to access the risk assessment and approval process when configuring activities in future cycle instances.

[fixed] Activities Dashboard error

Activities | *Dashboard*

You no longer see a 500 server error when opening the Activities Dashboard.

[performance] Configurable Activities List for improved dashboard performance

Activities | *Dashboard*

You can now disable the Activities List on the Activities Dashboard by default, helping improve page load performance and streamline access to key information.

- Activities List is disabled by default
- Schools can enable the Activities List when required

Admin Enquiry

[improved] Enhanced medical summary report (ACTEDU Only)

Admin Enquiry | *Reports* | *Medical Summary*

You can now include disability, primary contact and emergency contact information in the Medical Summary report, so you can quickly access important student details during emergencies or when other systems are unavailable.

Asset Manager

[fixed] Edit asset without resetting custom fields

Registers | *Asset Register*

You can now edit a custom field in an asset without other custom fields being cleared or reset. This ensures that updates to assets are saved as intended.

Attendance

[new] Campus tracking in Sick Bay

School Attendance | *Sick Bay* | *Sick Bay Register; Currently In Sick Bay; Reports* | *Sick Bay*

You can now record and view campus information for Sick Bay entries when campuses are configured, so you can quickly identify a student's location during emergencies and improve reporting across multiple campuses.

Calendars

[fixed] Google calendar multi day events import

Calendar | *Preferences*

A duplicate id error due to multi-day events no longer occurs when importing google calendar data into a calendar in Calendars module.

[fixed] Calendar naming

Changing a calendar's view privilege from Shared to Private no longer resets the name to Calendar.

Continuous Assessment

[fixed] Curriculum outcomes in Continuous Assessment

Continuous Assessment

You can now correctly select curriculum outcomes when creating a new activity in Continuous Assessment.

Dashboard

[new] Permission to control parent portal message deletion and purging

Enterprise Setup | *General* | *Permissions* | *Dashboard Setup* | *Portal*

You can now control whether users can delete or purge Portal Messages through a new 'Can Delete and Purge Messages' ACL. With this dedicated permission setting you can better manage message retention and prevent the removal of communication history.

Enrolments

[improved] Document Categories listed in alphabetical order

Setup Enrolments / Admissions | Document Categories

The Documents Categories shown in Setup Enrolments / Admissions | Document Categories are now ordered in alphabetical order. In addition, any dropdowns in Enrolments and Admissions module which show the Document Categories are also ordered alphabetically.

[improved] Additional student filters in Manage Students

Enrolments | Current Enrolments | Manage Students

You can now filter students by Roll Class and Linked Households, so you can find and manage student records more quickly.

[fixed] Searching via Surname on the Create Enrolment page

Enrolments | Create Enrolment

You no longer encounter an error when attempting to search via surname on the Create Enrolments page when a backslash is entered as part of the search criteria.

[fixed] Enrolments rollover wizard Continue button

Setup Enrolments | Rollover

Selecting the Continue button on the Enrolments rollover wizard no longer returns an Error.

[fixed] Student removal on the Campus Allocation step in the Enrolments rollover wizard

Setup Enrolments | Tasks | Rollover

Removing a student on the Campus Allocation step in the Enrolments rollover wizard no longer also removes their campus allocation from their current enrolment record.

Enterprise Console

[improved] Admissions tile display

The Admissions tile shown on Enterprise Console is now only visible if the module is enabled.

Enterprise Setup

[new] Automatic account deactivation (For schools that have configured an Automatic Account Deactivation time in Setup only)

Enterprise Setup | General | Login Preferences

You can now set the number of days a user can remain inactive before their account is automatically deactivated, helping keep user lists current and simplify account management. Deactivated accounts will automatically reactivate when the user next logs in.

Fees and Billing

[improved] Select a date for Aged Debtor/Receivables Summary exports

Exports | Aged Debtor/Receivables Summary

You can now select a date when generating the Aged Debtor/Receivables Summary export, so you can produce debtor/receivables information for a specific point in time, such as month-end. Transactions dated after the selected date are excluded from the export and ageing calculations, improving reporting accuracy and reconciliation.

[improved] Select an ageing period for Aged Debtor/Receivables Summary exports

Exports | Aged Debtor/Receivables Summary

You can now select an ageing period when generating Aged Debtor/Receivables Summary exports, so you can calculate the ageing of outstanding balances based on months or terms. This helps you analyse receivables more flexibly and align reporting with your school's financial processes.

[improved] Filter Students Register by Donation Type

Registers | Students Register

You can now filter the Students Register by Donation Type, so you can more easily identify which students are linked to donation payments.

[improved] Select values for Aged Debtor/Receivables Summary exports

Exports | Aged Debtor/Receivables Summary

You can now choose which values to include when generating Aged Debtor/Receivables Summary exports, so you can focus on the information most relevant to your reporting needs and analyse exported data more efficiently.

This helps you tailor exports to your reporting requirements and improve visibility of debtor information.

New values available for selection include:

- Debtor/Contact BPAY CRN
- Debtor/Contact Reference 1
- Debtor/Contact Reference 2
- Xero/Dynamics Debtor Balance (independent and ACTEDU only)
- School Year of Oldest Child
- Date of Last Payment
- Amount of Last Payment
- Debtor Notes

[improved] Link donation payments to existing debtors (Independent and ACTEDU schools only)

Invoice Creation | Donations

You can now configure donation requests to record payments against a parent's existing debtor record, so you can view all payments made by that parent in a single location and improve payment visibility.

- By default, donation payments continue to be recorded against a separate debtor record representing the parent as an individual.
- You can choose to link donation payments to existing debtor records when creating the donation request.

[improved] Link donation payments to students (NSW government schools only)

Fee Creation | Donations

Parents must now select a student when they make a donation payment in the Parent Portal. The payment is linked to the selected student and the existing contact record associated with that student. The system no longer creates a new contact record that separates the parent's donation payments from their other payments. This enables you to view all payments made by a parent in a single location, and improves payment visibility.

[new] Payment schedules for donations (Independent and ACTEDU schools only)

Invoice Creation | Donations

You can now enable parents to set up payment schedules for donations at the same time they schedule payments for invoices, so they can manage regular donations and school fee payments in one place. This helps streamline payment management and make ongoing contributions easier to arrange.

[new] Parent prepayments in the Parent Portal (ACTEDU, independent schools integrating with Xero, and NSW government schools)

Setup | Fees, Billing & Payments/Finance Setup | Online Payment Settings

You can now enable one-off prepayments in the Parent Portal, so parents can make payments in advance and better manage their school expenses based on their individual financial circumstances. This helps families plan payments more flexibly throughout the year.

Health

[new] Medical Amendments home page widget

Health Module | Home Page

You can now access Medical Amendments directly from a dedicated widget on the Health home page, so you can quickly review and manage amendment requests without navigating through other Health features.

[improved] Consistent Health permissions across Student Profiles

Health | Student Search | Student Profile

You can now apply Health Module access permissions consistently across Student Profile pages, so users only see and access Health information and actions they are authorised to use regardless of where they access student records.

[new] Independent access controls for Health Module features

Enterprise Setup | Permissions | Health

You can now enable or disable individual Health Module features, so users only see the Health functionality relevant to their school.

- Separate ACLs are available for Care Plans, Sick Bay, Medication, Ambulance Register, Medical Amendments, and Reports.
- Disabled features are hidden from Health Module navigation, widgets, and setup areas.

[fixed] Medication card tallies on the Health homepage

The medication count calculation now correctly tallies when the same type of medication for a student when it is scheduled or administered multiple times on the same day.

Interviews

[improved] Manage and print parent interview bookings

Interviews | Session Summary | Actions | Manage Bookings

You can now search for a parent's interview bookings, review confirmed appointments, resend booking confirmations and generate a printable schedule, so you can quickly assist families who need their interview details on the day.

[improved] Easier navigation back to Interviews

Interviews | Bookings & Student Interview Notes & Topic Submissions

You can now use the ‘Back to Interviews’ link at the top and bottom of these new pages, so you can return to Interviews more quickly and navigate the module consistently.

[improved] Warning for unsaved interview session changes

Interviews | Actions | Manage Online Session Details | Manage In Person Session Details

You now receive a warning when navigating away after making unsaved changes, to prevent the loss of unsaved data entry.

[fixed] Generation time required for automatic notifications

Interviews Setup | Setup | Automatic Notifications | Add Rule

You now need to set a Generation Time before saving an automatic notification rule. This ensures notifications are generated at the intended time rather than at midnight.

[fixed] Interview session times can be updated before registrations open

Interviews

You can now update interview session times before registrations open and before any bookings have been created, so you can make scheduling changes without interruption. This resolves an error that prevented session times from being updated and supports interview setup and scheduling changes before registration begins.

Messaging

[new] Exclude Parent Portal users from email recipients

Messaging | *Send Messages* | *SMS & Email*

You can now exclude active Parent Portal users when sending emails to parent-based cohorts, so you can reduce duplicate communications and target families who are not actively using the portal.

- New 'Exclude Portal Parents' checkbox for eligible parent recipient lists
- Available across supported parent cohort and cohort member selections
- When selected, emails will only be sent to parents who are not active Parent Portal users.

[fixed] Delivery status filtering for outbound SMS messages

Messaging | *Outbound Messages* | *View Messages*

You no longer encounter an error when filtering with the Delivery Status filter. The delivery status now correctly shows messages based upon the chosen status. Delivery Status is now called SMS Delivery Status for clarity and the filter is only available when the Messages Type filter is set to SMS.

[fixed] Sending SMS to custom added contacts

Messaging | Send Messages | Send SMS & Email

Sending an SMS with a custom added contact without an email address as the recipient no longer produces an error.

Plans

[new] Parent approval and feedback for Student Plans

Student Plans | *Plan*

Parents will now be notified and can provide feedback or approval on Student Plans that require signature and are published to the Portal.

Parents receive a notification to review the plan, provide approval and feedback, while staff can view responses directly on the plan and receive notifications when feedback is submitted. This helps streamline plan approvals, improve parent engagement and maintain accurate plan records.

[new] Notify teachers about Student Plans

Student Plans | *Plan*

You can now notify relevant teachers about a student plan, helping improve visibility, collaboration and teacher engagement.

[fixed] Student Plan Types import

You can now import Student Plan Types without import failures caused by missing values.

Portal

[new] Multi-factor authentication for parent portal login

Parent portal | *Login*

You can now enable multi-factor authentication (MFA) for parents and carers using a one-time email verification code when logging in. MFA is requested after a successful username and password login, so you can add an extra layer of security while maintaining a streamlined sign-in experience.

- Schools can enforce MFA at the tenant level.
- Enterprises can enforce MFA across all associated schools.
- Parents can optionally enable MFA when it is not enforced by their school or enterprise.

This helps protect sensitive student information, strengthen account security and reduce reliance on passwords alone.

[improved] More control when sending parent portal reminder emails

Portal Console Setup | *Parent Access* | *Contact Keys*

You can now choose whether to send reminder emails to all parents with unactivated portal access keys or only to selected parents, so you can provide targeted support without sending unintended communications.

[fixed] HEIC image uploads

You can now upload HEIC image files where HEIC is listed as a supported file type.

[fixed] Late arrival notifications

Parents App | *Newsfeed*

When a student is marked as a late arrival, the Portal notifications now display the correct attendance status. Late arrivals are no longer communicated as full-day absences.

Portal Console

[improved] Enhanced user search by full name

Portal Console | *Setup* | *Manage Users*

You can now search for users using their full name, making it easier to locate the correct account and manage users more efficiently.

- Search using a full name or partial name
- Improved matching of user search results

[improved] Additional permissions for Portal Console access control

Staff Permissions

You can now control access to specific Portal Console areas using dedicated staff permissions, so you can better manage administrative access and improve security through three new ACLs:

- Portal Documents permission
- Amendments permission
- Portal Usage permission

[new] Configurable contact key reminder emails for parents

Portal Console Setup | *General* | *Email Setup*

You can now configure the 'Contact Key Reminder Email to Parents' message in Email Setup, so you can keep reminder communications aligned with your school's Parent Portal messaging and branding.

[improved] Enhanced search for portal users and contact keys

Portal Console Setup | *Parent Access* | *Contact Keys; Manage Users*

You can now search for parents and users using partial or full first names, surnames, first initial plus surname, or full name combinations, so you can find records more quickly and accurately in schools with large enrolments. This helps administrators locate parent, student and user records more efficiently, particularly when searching for common surnames.

[improved] Configurable family amendments for Enrolment schools

Portal Console | *Portal Console Setup* | *Family Amendment Form*

Enrolment schools can now configure which contact, family and student details parents can update through the Parent Portal. Authorised staff can add, remove and relabel supported fields, set fields as mandatory or optional, and include Enrolments Additional Fields, Passport and Visa information.

Parents can update only the fields configured by their school and only for records associated with students they can access. Submitted changes continue through the existing amendment approval workflow and update Enrolments once approved.

[new] Pending amendment request counters

Portal Console | *Family Amendments* and *Health* | *Medical Amendments*

You can now view pending request counters for Family Amendment Requests and Medical Amendment Requests, so you can quickly identify outstanding parent-submitted updates without relying on email notifications.

Rest API

[fixed] Locked reporting periods can no longer be modified through the API

You are no longer able to update grades or other reporting data for locked reporting periods through the API. This ensures reporting period lock settings are enforced consistently, improving data integrity and preventing unauthorised changes to finalised academic results.

[fixed] /v1/enrolments/consent endpoint

The /v1/enrolments/consent endpoint without the isDefaultConsent parameter now returns non-default consents.

Sentral Pay

[new] Record payment methods for manual payments (VIC government schools only)

Sentral Pay | *Payment Requests*

You can now record a payment method when entering a full or partial payment against a payment request, so you can improve payment tracking and visibility.

- Available payment methods include Cash, EFTPOS, Bank Transfer, Cheque and CSEF
- CSEF payments recorded in Sentral do not automatically update the linked student's CSEF balance. They must be recorded in CASES21 separately.
- Additional payment methods can be configured via Setup | Payments Setup | Receipting Settings
- View and filter recorded manual payments via Sentral Pay | Manual Payments

[new] View CSEF availability and balance for payment requests (VIC government schools only)

Sentral Pay | *Payment Requests*

You can now see when the student linked to a payment request has an available CSEF balance, including the balance available for allocation, so you can manage CSEF allocations more easily and accurately.

- Balances are retrieved from CASES21 overnight and do not reflect allocations that may have been processed since the last update
- Payment Requests screen can be filtered by CSEF availability
- CSEF balance is also displayed when recording a payment

[improved] Record partial payments (VIC government schools only)

Sentral Pay | *Payment Requests*

You can now record partial payments against payment requests, so you can more accurately track outstanding balances and monitor the status of requests that have been paid in part. This helps improve payment visibility and reduce manual reconciliation.

Can be used to record partial allocation of CSEF funding

Staff Absences

[improved] External timetable cover data now syncs with Staff Absences

Staff Absences | *Edit Absence*

You can now automatically sync cover arrangements from supported external timetabling systems into Staff Absences, so you can reduce manual data entry and keep absence and cover information aligned.

This helps schools maintain more accurate cover information and improves consistency between timetabling and Staff Absences records.

[improved] Timetable cover syncing in Staff Absences (schools using external timetable integrations)

Staff Absences Setup | *Cover Settings* and *Staff Absences* | *Add New Absence* | *Edit Absence*

You can now automatically sync daily cover information from supported external timetabling systems into Staff Absences, including cover allocations, cancelled classes, split classes and minimal supervision arrangements. Audit logging records cover teachers that cannot be matched to a staff member in Sentral to improve visibility of data issues. This allows you can maintain consistent absence and cover records without manual updates.

[new] Staff Covers report

Staff Absences | *Reports* | *Staff Covers*

You can now generate a dedicated Staff Covers report with filters for cover type, classes, roles, covering staff and supervising staff. Print to PDF or export to CSV to quickly review cover and supervision arrangements, identify staffing impacts and support resource planning.

Student Profiles

[improved] Additional removal support for uploaded Academic and NAPLAN files

Setup Profiles | *Manage Academic Report and Setup Profiles* | *Manage NAPLAN Files*

Attempting to remove files via the Manage Academic Report page and Manage NAPLAN Files page now prompts a warning message asking if the files need to be removed.

Two additional ACLs have also been added which control whether an user can remove the uploaded files:

- Can remove uploaded reports
- Can remove uploaded NAPLAN files

[fixed] Print option for a student plan generates the PDF file

Profiles | *student* | *Wellbeing* | *Plans*

An error no longer occurs when attempting to print a student plan.

Visitors

[new] Mandatory campus selection for visitor check-ins (schools with campuses only)

Visitor Setup | *Visitors* | *Campuses*

You can now choose to make Campus a mandatory field for visitor check-ins across both the Visitors module and Visitor Kiosk, so you can accurately identify and report on visitor activity by campus location.

- Available only for schools with campuses configured in Enrolments Setup.
- When enabled, visitors must select a campus before completing a check-in, helping reduce missing location data and improve record accuracy.

[fixed] Visitor email addresses retained during check-in

Visitors | *Check-in*

You can no longer see visitor email addresses removed when checking in visitors through the Visitors module, so visitor contact information is retained accurately and consistently. Visitor email addresses are preserved during check-in.

Wellbeing

[improved] Edit previously triggered automatic notifications

Wellbeing | Setup | Notifications | Automatic Notifications

You can now update recipients for previously triggered automatic notifications without deleting and recreating the rule, so you can maintain notification settings while preserving an accurate history of past notifications.

- Previously triggered notifications can be updated through a copied version of the original rule.
- Historical notification configurations remain unchanged for audit purposes.
- Changes are recorded in the notification history, including the date, user and original rule reference.

[improved] Advanced filtering for Awards reports

Wellbeing | Reports | Awards

You can now apply multiple selections across Awards report filters and filter results by campus, so you can generate more targeted reports and analyse award data across specific cohorts, classes, houses and campuses. This helps you refine Awards reports more accurately and reduce the time needed to create complex report criteria.

[improved] Clearer review and submit step in Incident Wizard (ACTEDU Only)

Wellbeing | Incident Wizard

For incident categories that use the Incident Wizard, you can now review incident details in a read-only layout that matches the saved incident view, so it is clearer which information can be edited before submission and helps reduce user confusion during the review process.

[improved] Support for Simon Data and Compass Chronicle incident imports

Wellbeing | Setup | Import Incidents

You can now import incident data from both Simon Data and Compass Chronicle CSV files through the Import Incidents process. This helps streamline incident data migration and maintain consistent wellbeing records across supported systems.